









## **About TGA**

TURKIYE TOURISM PROMOTION AND DEVELOPMENT AGENCY

It was established by law in 2019 by the Ministry of Culture and Tourism of the Republic of Türkiye

#### TGA;

- Promoting Türkiye as a brand and popular destination
- Discovering, developing and promoting natural and cultural heritage assets
- Increasing Türkiye's tourism capacity
- Increasing the rate of tourism investments
- Improving service quality through communication and marketing activities

It operates in 81 provinces together with local sector stakeholders in the Provincial Tourism Promotion and Development Program.





















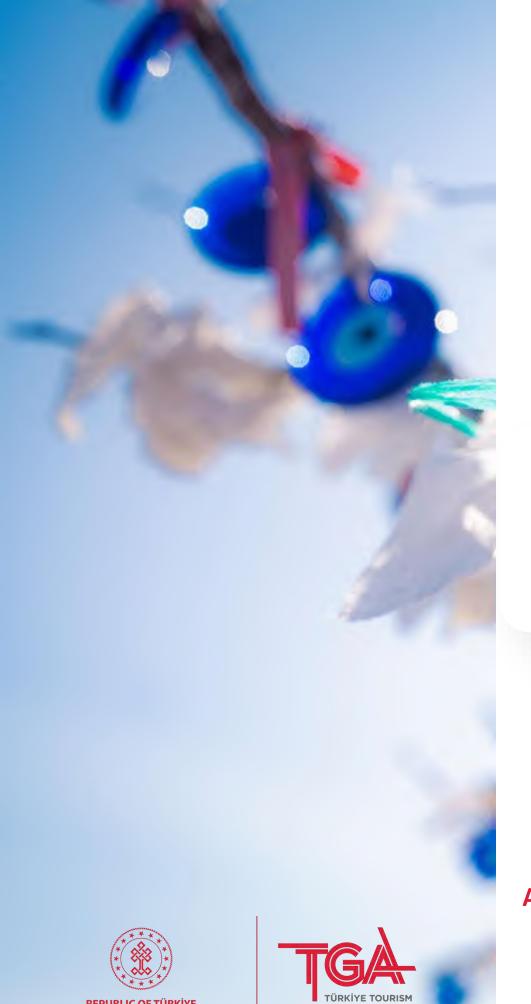


## What are we doing?









Türkiye became the **first** and **exemplary** country to make an agreement with GSTC to prepare a National **Sustainable Tourism Program!** 

## **Türkiye National Sustainable Tourism Program!**

National Sustainable Tourism Industry Criteria (TR-I), Received 'Recognized' status in GSTC standards!



The entire Sustainable Tourism Program received "Acknowledged" status by GSTC!



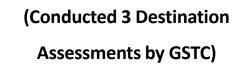
**Tour** 

**Operators** 



**Accommodation Facilities** 





- Mustafapaşa (Nevşehir)
- Side (Antalya)
- Birgi (İzmir)



**Food & Beverage** (Ongoing Process)







## Sustainable Tourism Program

#### As of 15 September 2025

12.727

Stage 1 Verified

Accommodation Facility

4.668
Stage 2 Verified
Accommodation Facility

2.016
Sustainable Tourism Certified
Accommodation Facility

Mandatory by law and circulars of the Ministry of Culture & Tourism;

All accommodation facilities are required to obtain:

- By the end of 2023: At least Stage 1 Verification.
- By the end of 2025: **At least Stage 2 Verificati**on.
- As of 2030: A Sustainable Tourism Certificate.









**%30**14 Criteria
56 Indicators

**%70**29 Criteria
116 Indicators

**%100**42 Criteria
167 Indicators

## Sustainable Tourism Program

Criteria



Sustainable Management



**Cultural Sustainability** 





**Environmental Sustainability** 



Socio-economic Sustainability





## Progression from Stage 1 to Stage 2

- 1. Sustainability management system
- 2. Legal compliance
- 3. Reporting and communication
- 4. Staff engagement
- 5. Customer experience
- 6. Access for all
- 7. Local purchasing
- 8. Presenting culture and heritage
- 9. Environmentally preferable purchasing
- 10. Efficient purchasing
- 11. Energy conservation
- 12. Water conservation
- 13. Wastewater
- 14. Solid waste

14 Criteria



- 2. Destination engagement
- 3. Community support
- 4. Local employment
- 5. Equal opportunity
- 6. Decent work
- 7. Local livelihoods
- 8. Protecting cultural heritage
- 9. Greenhouse gas emissions
- 10. Transport
- 11. Harmful Substances
- 12. Minimize pollution
- 13. Biodiversity conservation
- 14. Visits to natural sites
- 15. Wildlife interactions

15 Criteria

Compliance with 70% of the GSTC Criteria by the end of 2025

Stage 2:

Advanced sustainability, stronger verification!

29 Criteria





## **Certification Bodies & Training**

## **Certification Bodies for Accommodation Facilities**



**All Stage** 





















1. Stage









## Training for Verifier & Auditors



+100





+350

#### **Auditors**

For all Stage auditors were trained by



# Verifiers for 1st Stage were trained by



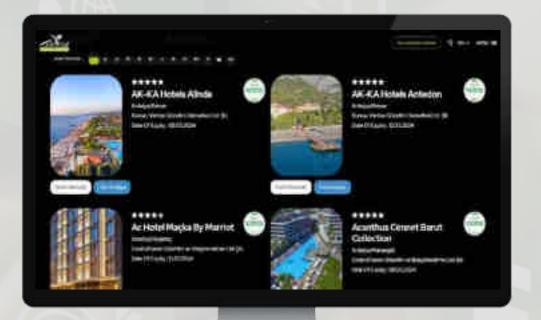




## **Real-Time Transparent Listing of**

#### **Sustainable Accommodation Facilities**

Certified facilities can find on the TGA's, the Ministry's and GoTürkiye websites.



















CSTC Certification Code 7 HARV2 30102

#### Sustainable Tourism

#### CERTIFICATION

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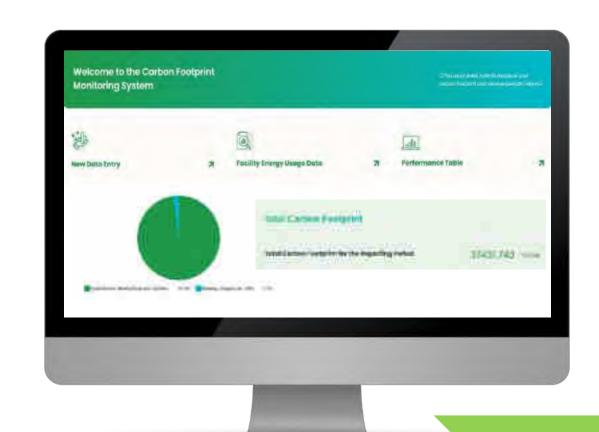
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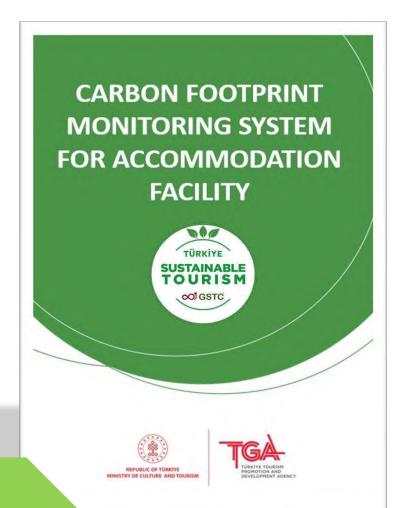
## **Carbon Footprint Monitoring System**

#### **For Accommodation Facilities**

#### **Advantages of the System**

- Monitoring and Reducing **Carbon Emissions**
- Comprehensive Data Analysis and Performance Improvement
- Cost Savings
- Ease of Transition to Phases 2 and 3
- Free and Accessible for All **Accommodation Facilities**
- Enhanced Guest Satisfaction and **Brand Image**







**Manuel of System Use** 

## GSTC to Develop New GSTC Criteria for Food Service Providers in Tourism

### **Systematic Approach**

Highlighting The Sustainability Of Turkish Cuisine

Protecting Gastronomic Culture

Sustainable Brand İmage Society And
The
Environment

Customer And Staff Satisfaction

#### **Türkiye's Pilot Certification Test**

Türkiye will be launching a pilot certification program under the National Sustainable Tourism Program. This program will apply the criteria from the GSTC Industry Criteria and the revised indicators to assess the feasibility of certifying restaurants.

The new Sustainable Restaurant Program adapts GSTC criteria for food service providers, allowing restaurants across Türkiye to achieve sustainable management practices that support local culture, the environment, and the gastronomic heritage."











### Sustainability Go Türkiye

01

02

10



Türkiye Sustainable Tourism Platform

**Countless Micro Websites in 10 Languages** 

**More than 50 Sustainable Tourism Experiences** 

**Sustainable Routes Outdoor & Nature Local Products and Gifts** 03 **Responsible Travel** 04 **Cultural and Historical** 05 **Türkiye's Environmentally Friendly Projects** 06 **Boutique and Unique Experiences** 07 **Events and Festivals** 08 **Local foods and Chefs** 09

Türkiye's Sustainable Tourism Program

gosustainableturkiye.com





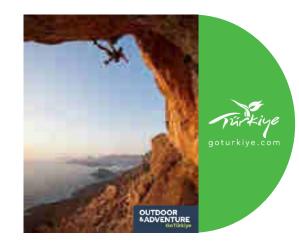


- Trekking
- Rock climbing
- Water sports
- Paragliding
- Free Parachute

- Caving
- Canyon Walking
- Riding
- Zip lining



- Wildlife Watching
- Crystal and Clear Waters
- **Underwater Photography**
- **Butterfly Watching**



41 Walking Roads



- **114** Mountain Bike Route
- **56** Road Bike Routes
- **29** Electric Bike Routes
- **54** Bicycle-Friendly Accommodations





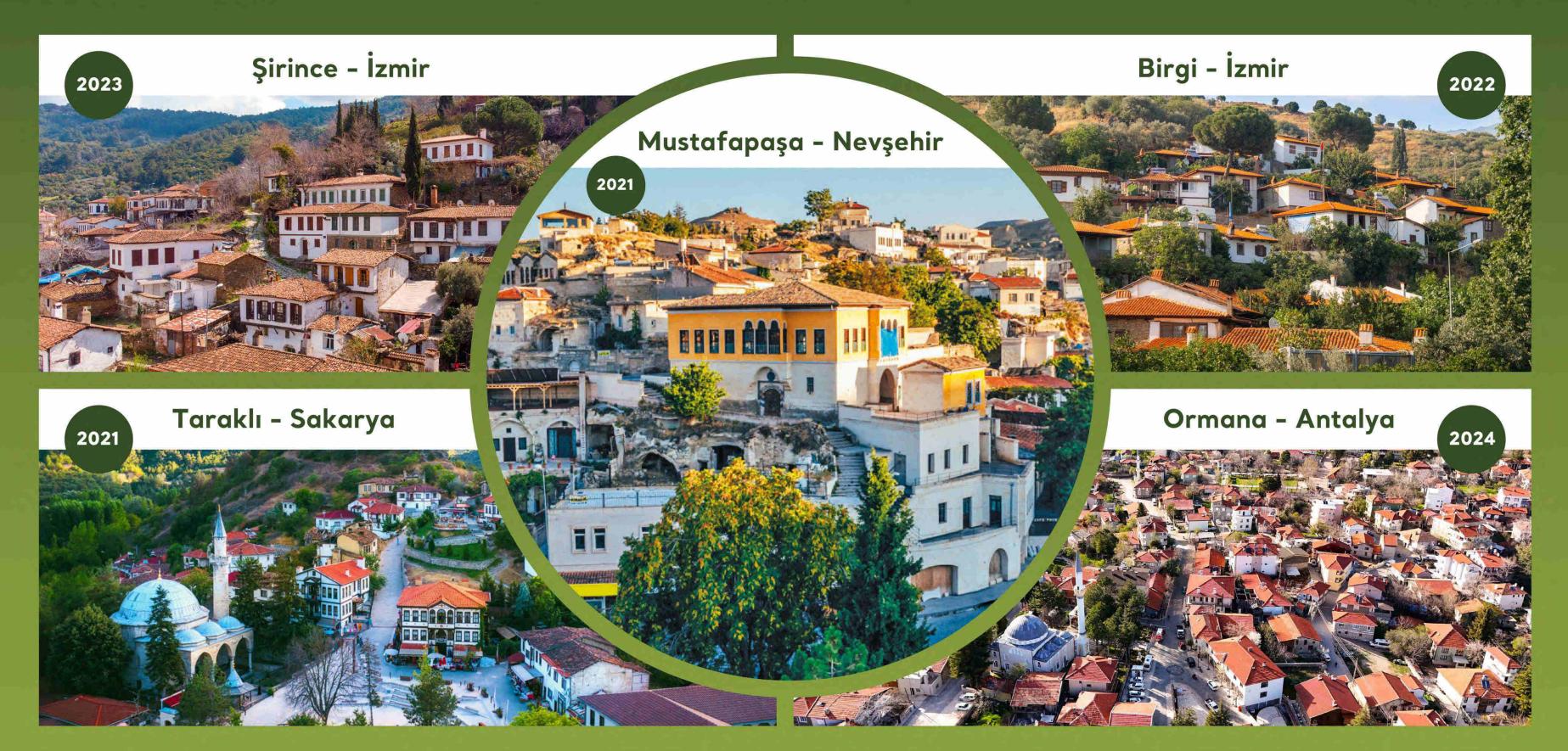






## Best Tourism Villages by UN Tourism









#### Türkiye is the

## 2. country in the world to

register the most cultural values, with 31 elements, on the UNESCO Intangible Cultural Heritage List.



21 Cultural 2 Mixed UNESCO World Heritage Sites 80 Cultural and
Natural Heritage Sites on
the
UNESCO Tentative List

**UNESCO Creative Cities: 8** 

Intangible Cultural Heritage: 31

### **Sustainable Museums**

3
Biosphere Sustainable Museum Certified

Rami Library
Adana Museum
İzmir Culture and Arts Factory

1
Biosphere Committed
Maiden's Tower







## MICHELIN recognises the culinary excellence of Türkiye!

The MICHELIN Guide Istanbul, İzmir, Muğla 2025 at a glance with 132 (77 in İstanbul, 24 in İzmir and 31 in Muğla) culinary gems to explore:



1 Two MICHELIN Star restaurant,



13 One MICHELIN Star restaurants (including two new additions)



10 MICHELIN Green Star restaurants (including 6 new additions)



27 Bib Gourmand restaurants (including 8 new additions and 1 upgraded)

and 91 recommended restaurants (including 22 new additions)









DESTINATION PARTNER







## THANK YOU

Vildan ŞENTEKE
Sustainability and Competitiveness Group Manager



